

Active Ageing

Client Contribution Schedule 2025 - 2026

All entry level services provided by Active Ageing are funded by the Federal Government's Commonwealth Home Support Program (CHSP). The National CHSP Fees Policy principles seek a contribution from clients towards the cost of CHSP support services they receive, at a level that is fair and affordable, but also flexible to adapt to individual situations and circumstances.

Cancellation Process

Active Ageing requires a minimum of 48 hours' (business hours) notice of intention to cancel a service booking. If less than 48 hours' notice is received the full cost of the service may be charged.

Contact Details

Please contact Active Ageing staff on 8397 7444 during business hours.

Service	Client contribution
Domestic assistance Examples: - General house cleaning - Dishwashing	Maximum 2-hour service \$16.00 per hour <i>For cleaning services</i> \$16.00 per hour <i>For unaccompanied shopping and bill paying</i>
Home Maintenance Working-at-height related repairs or cleaning for client health and safety, ie: - Gutters - once-off garden service for safety and access - tap washer replacement - smoke alarm battery replacement <i>The program does not provide services that are the responsibility of other parties e.g. private rental landlords, government housing, Local Government Authorities or where damage to a property is covered by insurance.</i>	\$20.00 per hour (max 2 hour) Plus 50% of material costs <i>50% subsidy or other fee reductions may apply for eligible clients who are financially disadvantaged</i>
Home Adjustments / Modifications Examples: - Grab rails in the shower - Internal and external handrails - Ramps - minor (permanent and temporary) - Step modifications - minor - Hand-held showers - Lever taps and door handles - Removal of shower screens/doors	\$20.00 per hour Plus 50% of material costs <i>50% subsidy or other fee reductions may apply for eligible clients who are financially disadvantaged</i>

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Meals centre-based	\$7.00 per meal
Respite In-home day respite for carers of clients needing assisted support in the carer's or the client's home	\$8.00 per hour
Social Group attendance centre-based and outings (weekly programs)	\$5.00 per group session
Social Group: Gully Travellers Program attendance	Ranges from: \$15.00 - \$25.00 <i>Costs vary depending on program type / location</i>
Social Support Individual / Accompanied Activities One to one support Examples - Shopping - Bill paying	Maximum 2-hour service \$16.00 return trip per service
Transport – shopping centres / social group Examples: - Door to Door shopping transport - Social Groups centre-based program transport	\$8.00 return trip per service \$5.00 return trip per service <i>(CTTG Library only)</i>
Transport – medical	\$8.00 one way <i>for locations within CTTG boundaries</i> \$15.00 one way <i>for locations outside CTTG boundaries</i>