

2021 COMMUNITY SURVEY OVERVIEW



- 22% Very satisfied
- 45% Satisfied
- 24% Neither satisfied nor dissatisfied
- 6% Dissatisfied
- 3% Very dissatisfied

60% SA Council satisfaction benchmark

48% National council satisfaction benchmark

The areas you were most satisfied with



94%

Waste collection



88%

Library services



85%

Parks, reserves & playing fields



82%

Major events

Key changes in satisfaction with Council services from 2020

Opportunity to have your say

59%

↑ 6%

Hard waste collection

76%

↑ 5%

Increased for third consecutive year

Maintenance of footpaths

50%

↓ 7%

Statistically significant change

Provision of footpaths

54%

↓ 6%

Community wellbeing

78.9

Our community wellbeing score

76.45

Australian Wellbeing score (2020)*

The community wellbeing score for City of Tea Tree Gully residents has remained consistently above the national benchmark.

* Australian Unity Wellbeing Index Report 37.0, November 2020, Australian Centre of Quality of Life, School of Psychology, Deakin University

