Community Survey
Long term data trends

City of
**TEA TREE GULLY**
Naturally Better

June 2021

Background

- 400 random sample collected each year

- Statistical testing performed year to year
  - Determines if difference is statistically significant result, ie a 'real' change not attributed to chance or random variability of data
  - Statistical differences noted where identified; green arrow=significant increase from previous year; red arrow=significant decrease

- Comparison of long-term trend data from 2011-2021 (11 years)

- Percentages refer to 'top 2 box' scores – combined satisfied and very satisfied scores
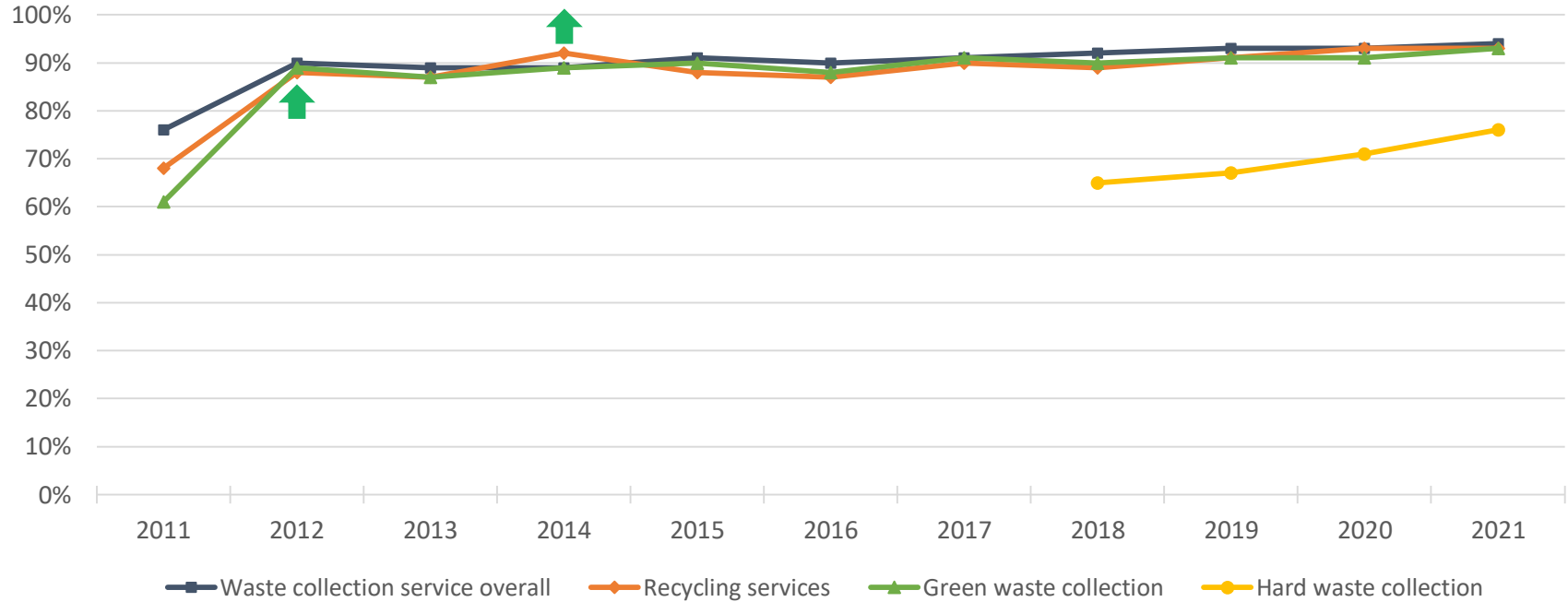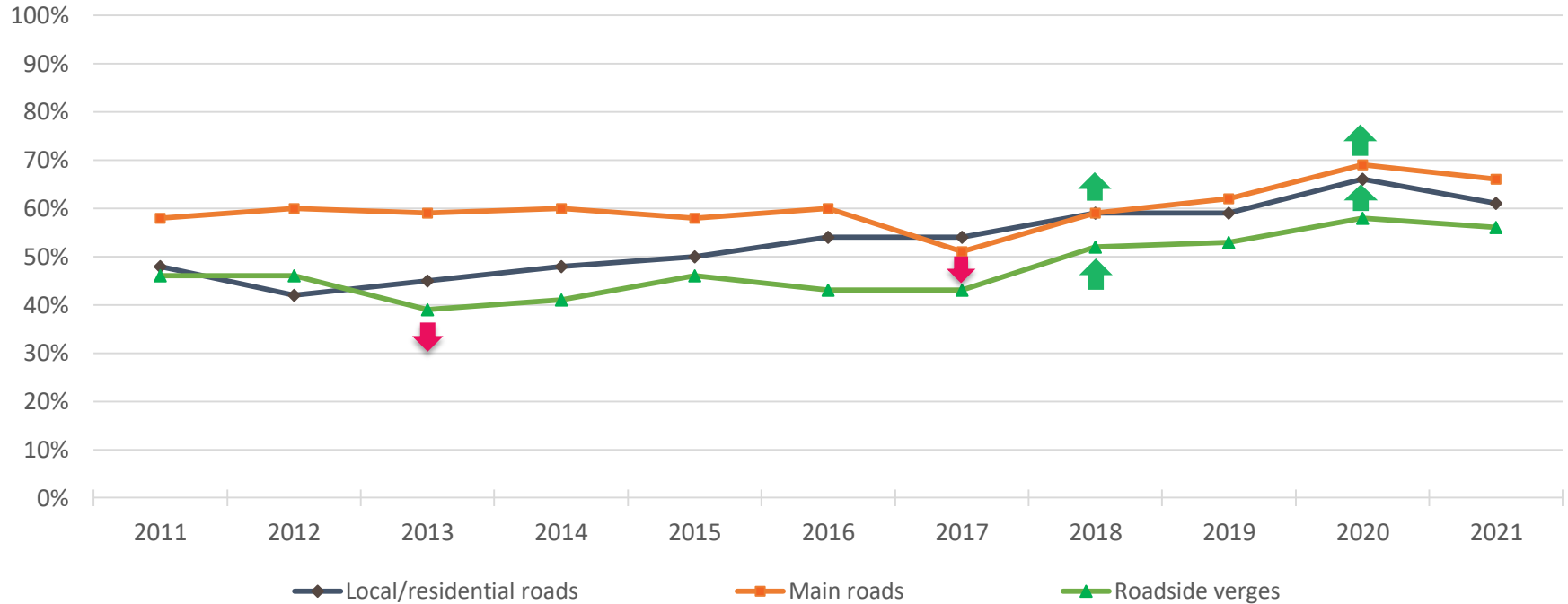
Overall satisfaction with Council's performance

Top 2 box (T2B) scores (combined satisfied & very satisfied ratings)

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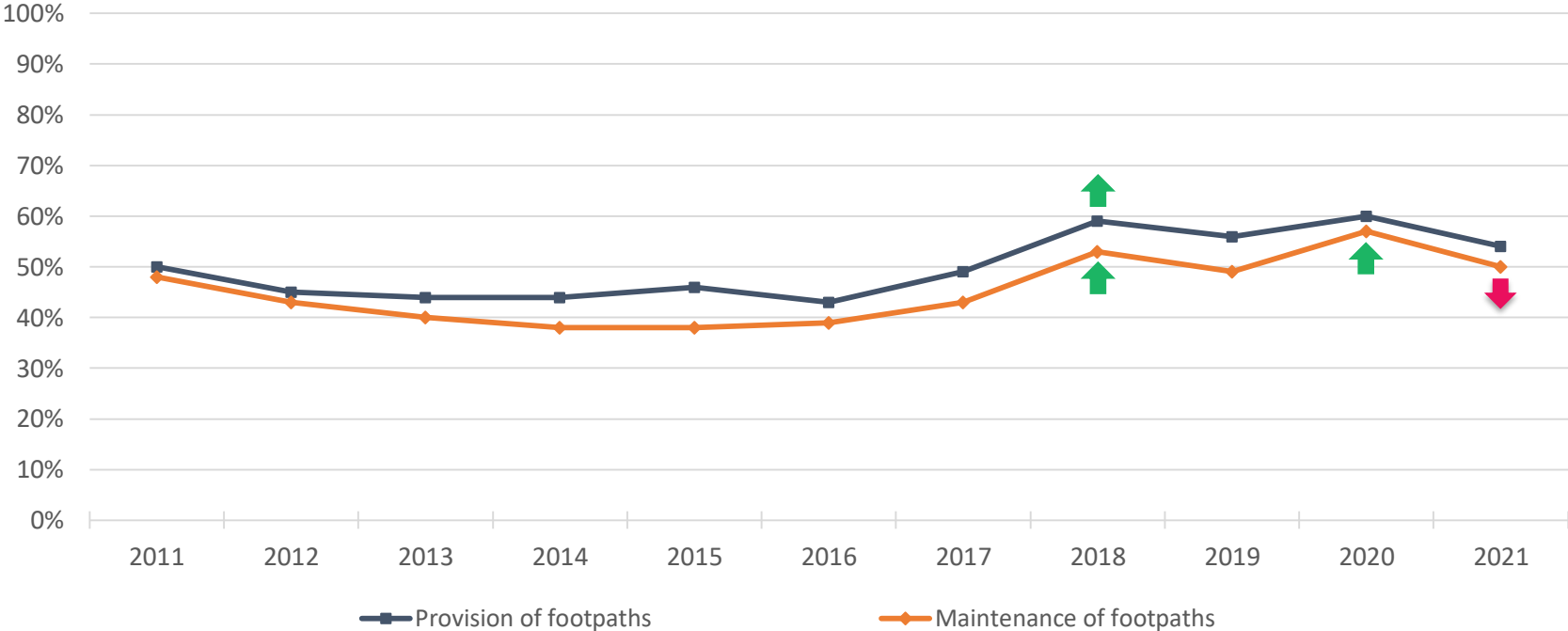*Naturally Better*
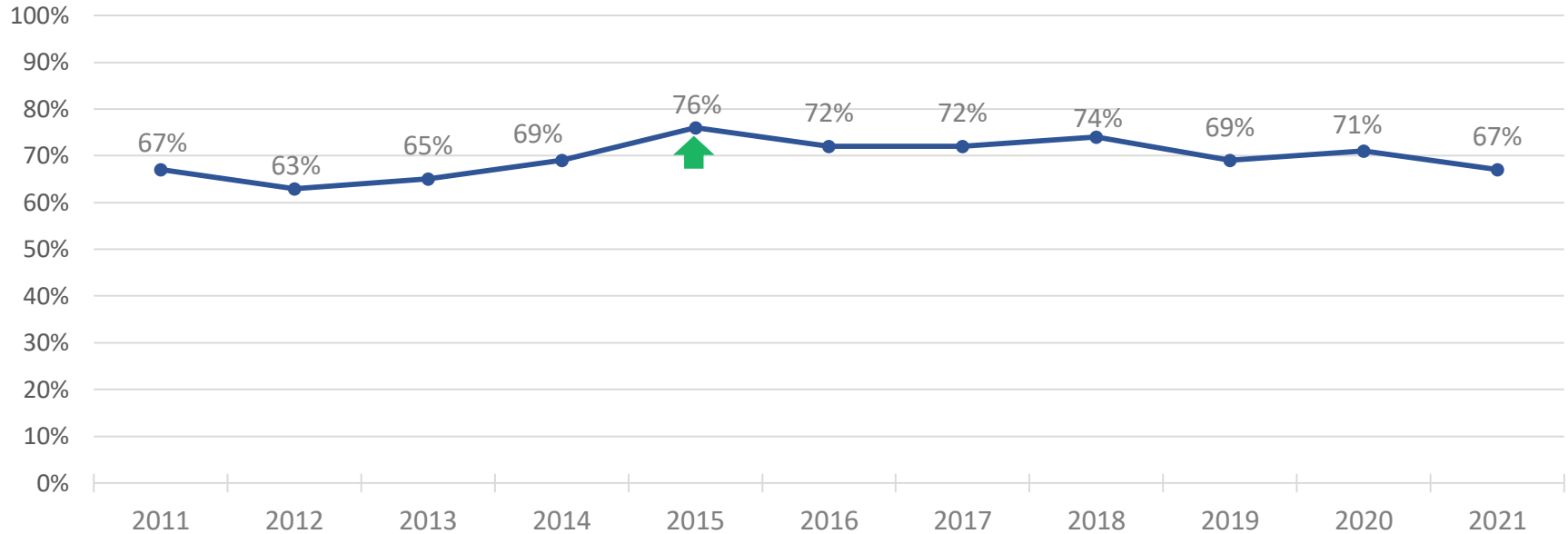
Waste collection

Top 2 box (T2B) scores (combined satisfied & very satisfied ratings)
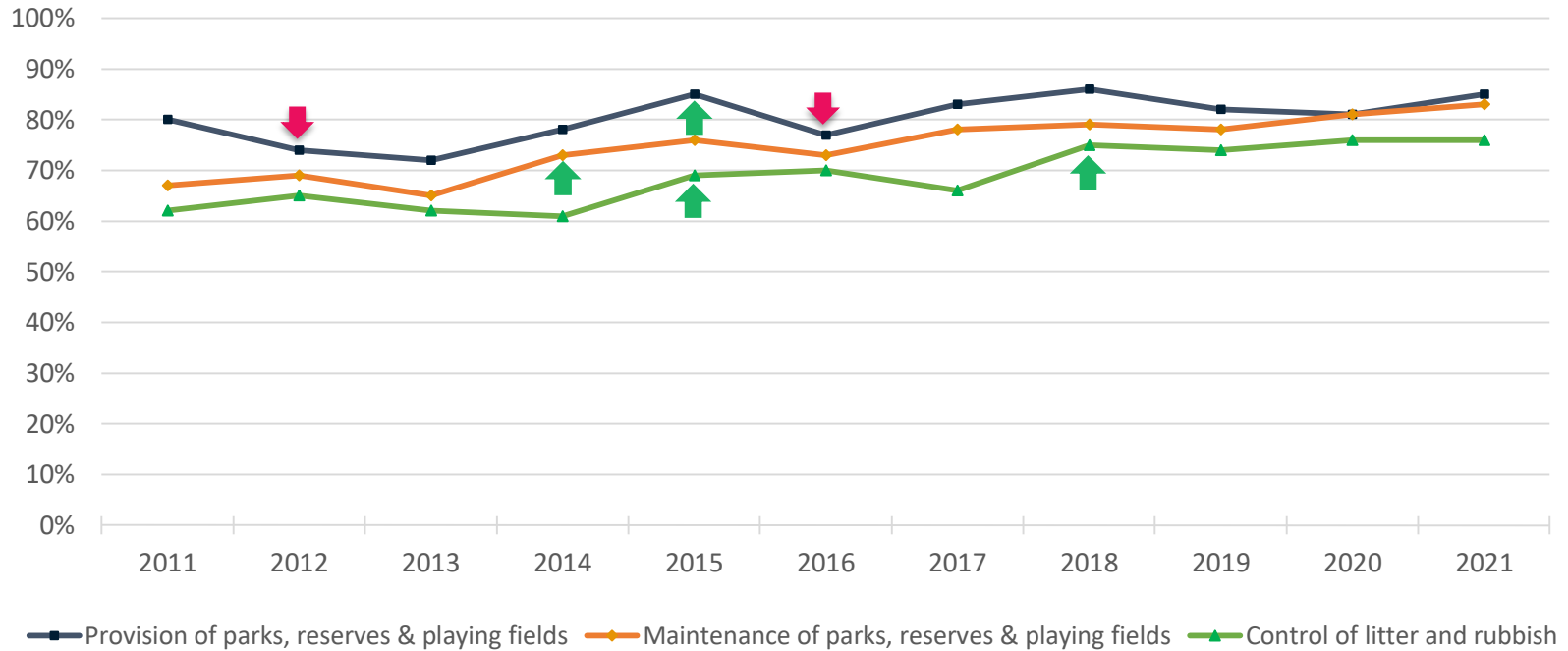
Roads and verges

Top 2 box (T2B) scores (combined satisfied & very satisfied ratings)
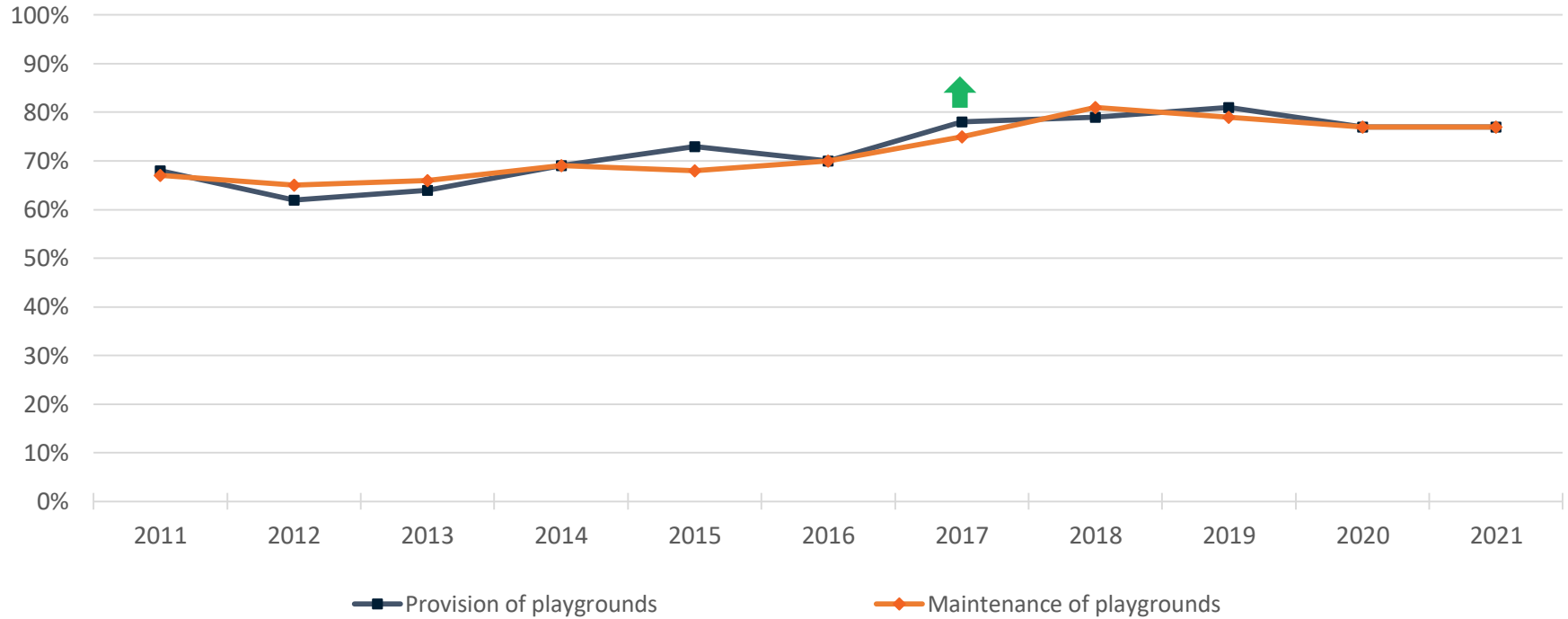
Footpaths

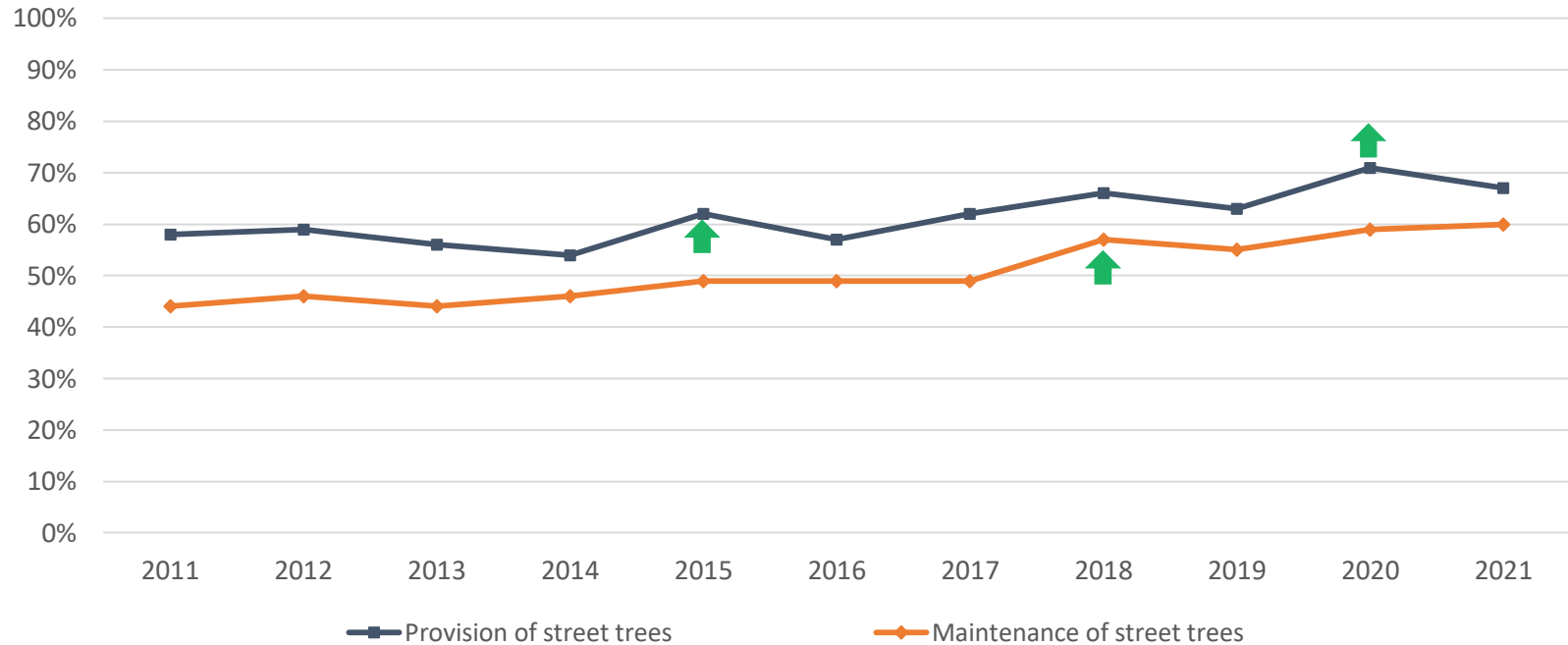Top 2 box (T2B) scores (combined satisfied & very satisfied ratings)

Parks & reserves

Top 2 box (T2B) scores (combined satisfied & very satisfied ratings)

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Playgrounds

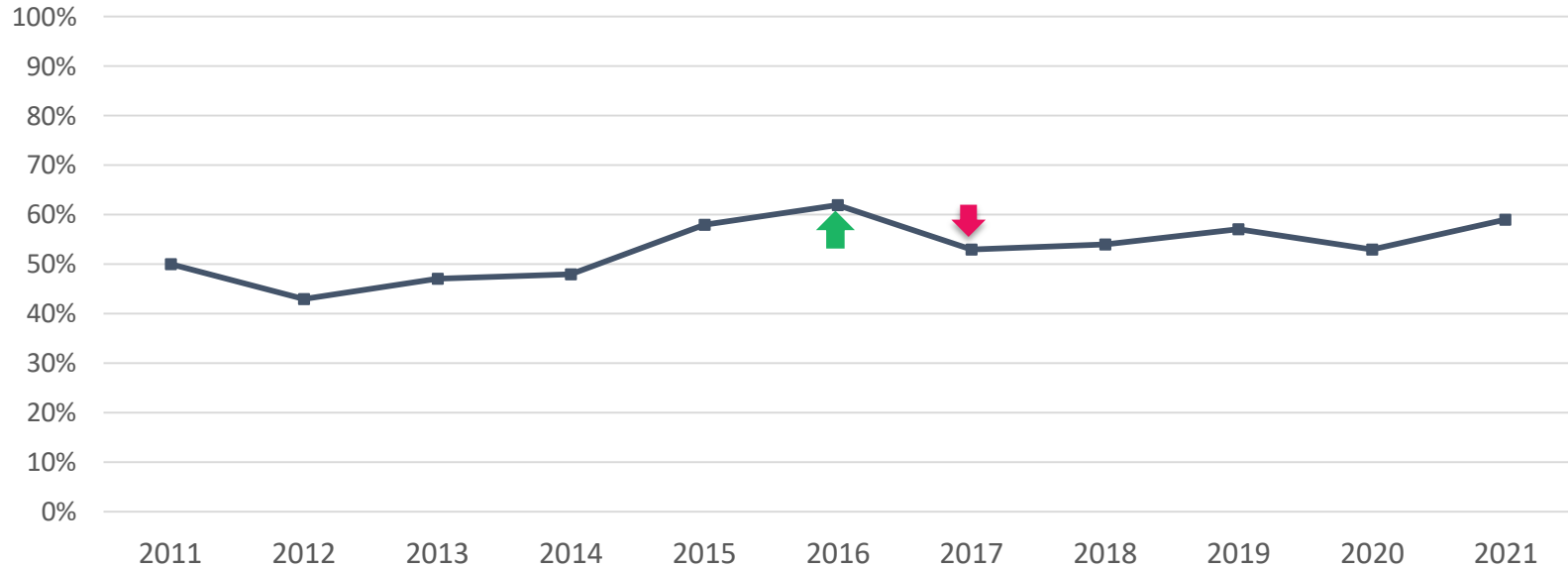Top 2 box (T2B) scores (combined satisfied & very satisfied ratings)

Street trees

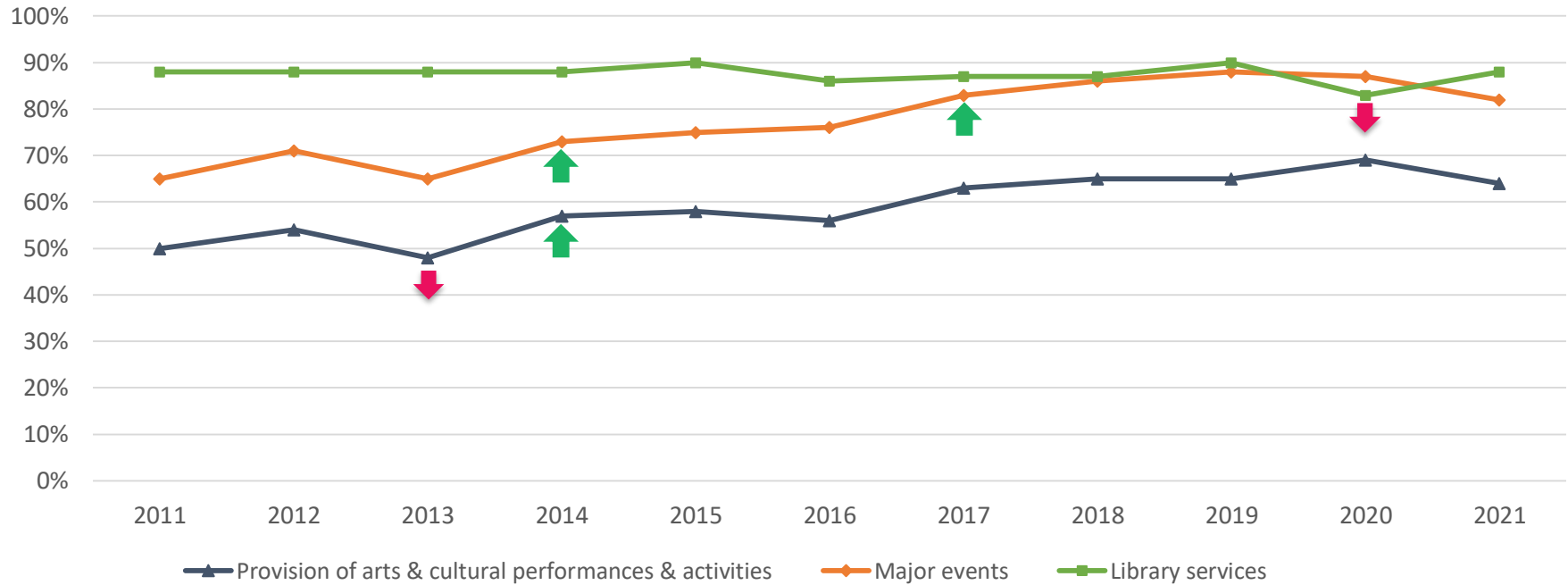Top 2 box (T2B) scores (combined satisfied & very satisfied ratings)

Community engagement

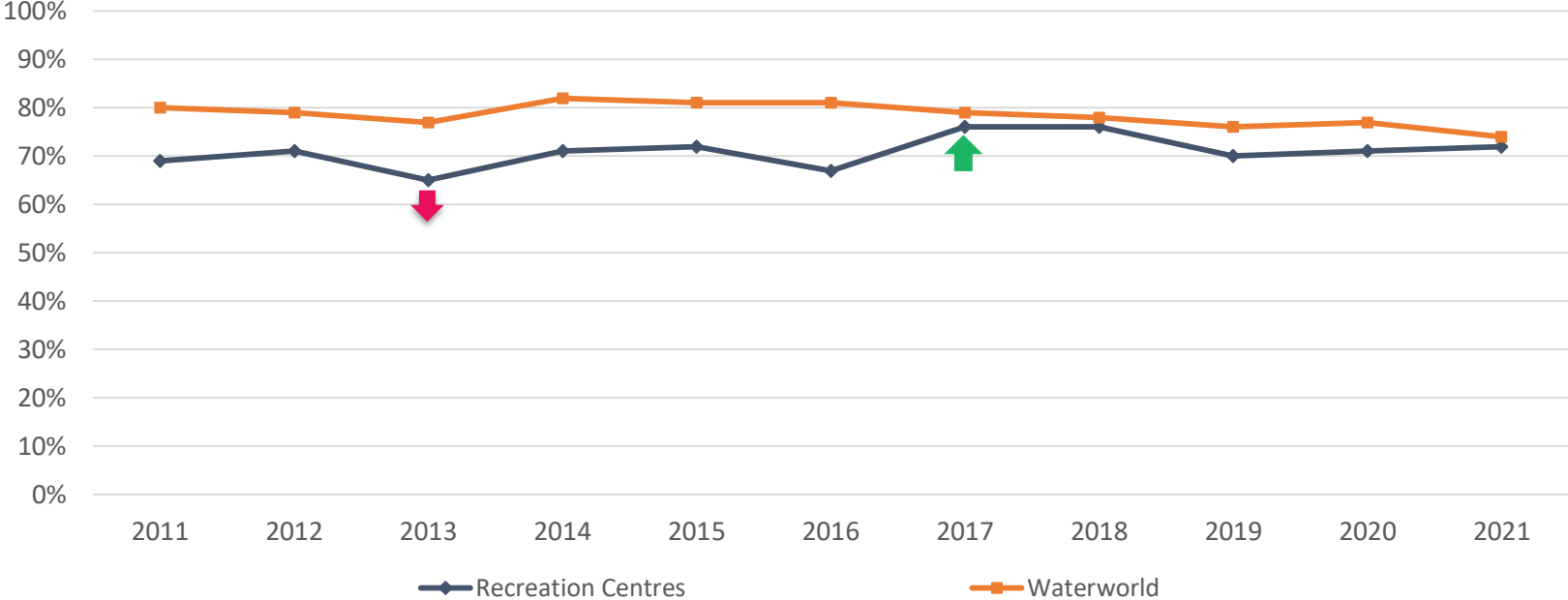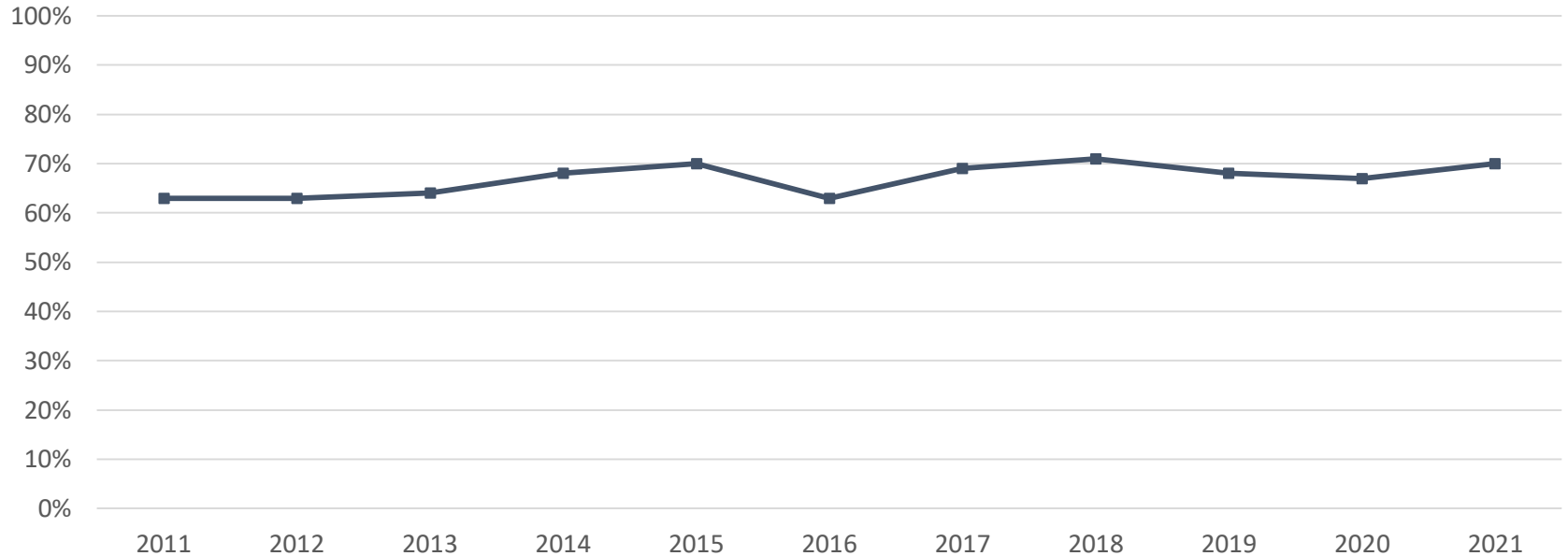Opportunity to have your say on issues affecting your area

Note: Question wording & scale change in 2014. Top 2 Box (T2B) scores (combined agree & strongly agree ratings)

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Library, arts & events

Top 2 box (T2B) scores (combined satisfied & very satisfied ratings)

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Recreation & leisure

Top 2 box (T2B) scores (combined satisfied & very satisfied ratings)

Community Centres, services and programs

Top 2 box (T2B) scores (combined satisfied & very satisfied ratings)