



Public Toilets Policy

1. PURPOSE

The purpose of this policy is to state Council's position in regards to the responsibility, maintenance and accessibility of public toilets within the City of Tea Tree Gully on land under the care and control of Council and leased properties.

2. POLICY

The provision of public toilet facilities provides a form of infrastructure necessary for the enjoyment of the city by visitors and residents. Council will aim to provide a clean, accessible and safe environment by achieving high standards of hygiene and maintenance.

2.1 Toilets located in Public Parks/Reserves

The following public toilets are open for use during daylight hours including weekends and public holidays:

1. Modbury Sports Area (Ashley Avenue), Ridgehaven
2. Balmoral Reserve, Dernancourt
3. Bentley Reserve, Holden Hill
4. Civic Park, Modbury (playground and car park),
5. Golden Fields, Golden Grove (skate park, playground and adventure playground),
6. Heysen Reserve, Hope Valley
7. Hope Valley Institute, Hope Valley
8. Illyarrie Reserve, Surrey Downs (amenities building and playground),
9. Jubilee Reserve, Wynn Vale
10. Wynn Vale Dam, Wynn Vale
11. Hargrave Reserve, Modbury Heights
12. Tea Tree Gully Sports Area (Memorial Oval), Tea Tree Gully
13. Tilley Recreation Park, Surrey Downs
14. Valley View Reserve, Valley View
15. Waterworld Aquatic Centre (external), Ridgehaven
16. Wynn Vale Recreation Area (Oval), Wynn Vale
17. Solandra Reserve, Modbury North
18. Kingfisher Reserve (Lot 50), Modbury Heights
19. Edinburgh Reserve, Modbury

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Any upgrades to buildings or facilities in relation to the provision of disability access will be on a priority basis.

Council will be responsible for the maintenance of these facilities and cleaning will be carried out on a daily basis, usually at the start of the day. Additional cleaning will be on an as needs basis.

Council may close any of the nominated toilet facilities for the purpose of upgrading, maintenance or building works for the period those works are in progress. Appropriate signage will be erected on the site in advance of the works and notification of any such closures will be provided on Council's website.

2.2 Toilets located in Council-owned/controlled facilities

Toilets in facilities owned/controlled by Council (e.g. Golden Grove Recreation and Arts Centre, Community Centres) will be the responsibility of Council and will only be accessible to the public during the hours that the general facilities are in use.

2.3 Maintenance of Buildings and Facilities

All Council-managed public toilets will be maintained by Council, including repairs to all buildings, internal and external fittings, lighting and plumbing. Any damage to leased facilities, where the damage is the result of wilful damage by the lessee, will be the responsibility of the relevant group or organisation.

Council will endeavour to remove or paint over graffiti on any Council public toilets within one (1) business day of notification.

3. DEFINITIONS

Nil

4. LEGISLATIVE FRAMEWORK

There is no legislative requirement for Council to have a policy relating to this area.

The following legislation applies to this policy:

[South Australian Public Health Act 2011](#)

Section 37 (2(c)) of the Act relates to Council ensuring that adequate sanitation measures are in place in its area.

Disability Discrimination Act 1992 (Cth)

The purpose of the Disability Discrimination Act 1992 is to eliminate, as far as possible, discrimination against persons on the grounds of disability in certain areas, including access to premises.

Section 23 of the Act relates to access to premises and provides that it is unlawful for the Council to discriminate against another person on the ground of that person's disability in relation to the provision of means of access to premises. However, pursuant to section 29A of the Act, discrimination in relation to the provision of access to premises on the ground of a disability is not unlawful where the action the Council is required to take to avoid the discrimination (such as making alterations to the premises) would impose an unjustifiable hardship on the Council.

Equal Opportunity Act 1984

Section 76 of the Act operates in a similar way to the Disability Discrimination Act 1992 to prohibit discrimination in the provision of services and contains comparable provisions including an exemption for unjustifiable hardship (section 84 of the Act).

Council By-Law No. 3 - Local Government Land

Council regulates certain behavior and activities in or near public toilets through its By-Law No 3 – Local Government Land.

4.1 Other references

Council's document including:

- [Council's Fees and Charges Register](#)
- [Community Land Management Plans](#)

5 STRATEGIC PLAN/POLICY

5.1 Strategic Plan

The following strategic objectives in Council's Strategic Plan 2025 are the most relevant to this report:

Objective	Comments
Places	
<i>Infrastructure and community facilities are fit for purpose, constructed using sustainable practices and well maintained</i>	Our community is healthy and safe Our city is a desirable and sustainable place to live

5.2 Organisation Plan

Our Strategic Plan is supported by an Organisation Plan which focuses on five key themes of organisational excellence. The themes most relevant to this report are: People and

Leadership; Customers and community relations; Governance; Finance and systems,
Continuous improvement

6. POLICY IMPLEMENTATION

This Policy will be implemented by the Chief Executive Officer or relevant portfolio General Manager and managed in accordance with Council's scheme of delegations.

Record number	D23/20627
Responsible Manager	Manager Operations Support Services
Other key internal stakeholders	General Manager City Operations General Manager Community Services Manager Recreation & Leisure Services
Last reviewed	21 June 2023
Adoption reference	Governance and Policy Committee
Resolution number	13
Previous review dates	19/02/20, 18/01/17, 20/11/13, 18/01/11, 16/12/08, 10/10/06, 25/02/03, 13/03/01
Legal requirement	NA
Due date next review	2027